

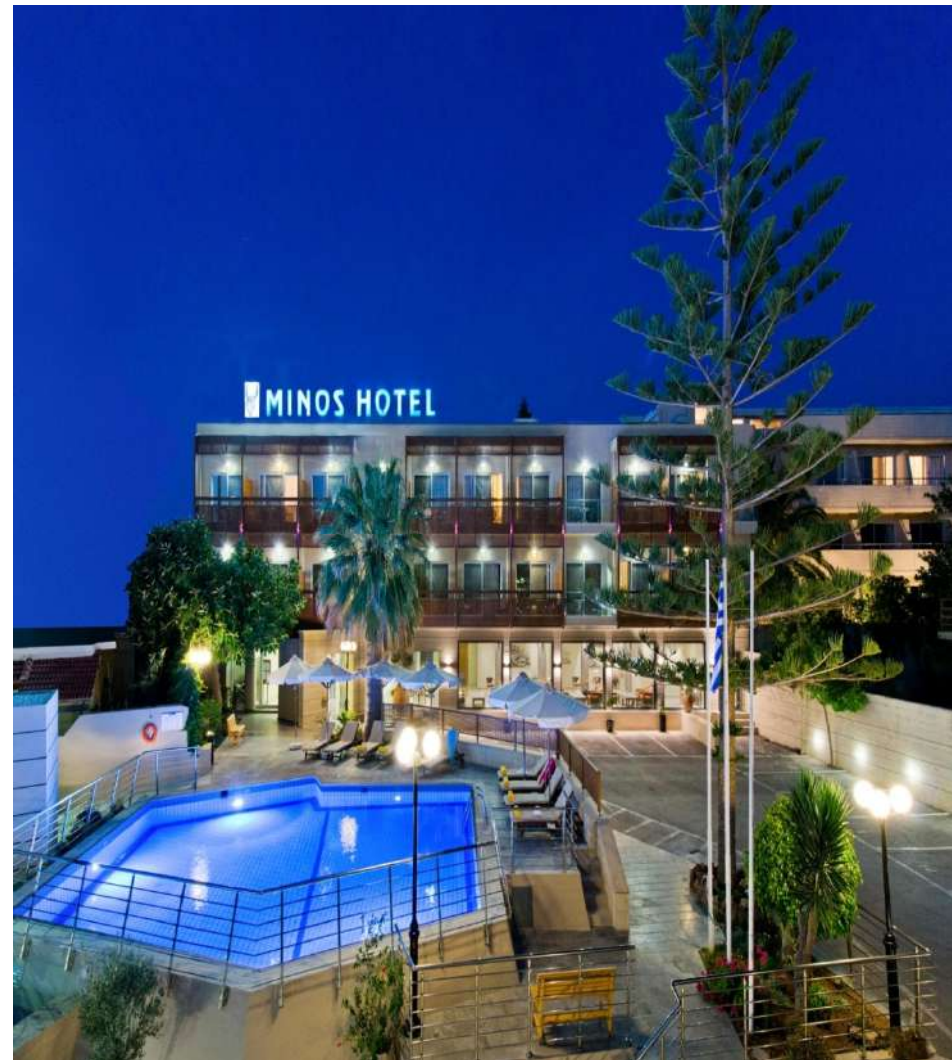


Our plan your safety. .
Your plan to visit us. .

Time has come to reopen our doors and welcome you in a quite different environment. Over the last four decades we remained focused in our commitment providing customer-centered services under a safe environment for our guests and staff without any compromises.

Under the new health and safety challenges that have raised with the widespread of COVID-19 over the past few months; we are closely monitoring latest protocols based on guidelines by the World Health Organization and the Greek Ministry of Health.

Adopting and adjusting above measures with our top priority to create a safe environment, we are more than ready to WELCOME YOU.



Feel safe by us.....
Public areas - Guests

- Doctor on call 24/7
- Maintain social distance minimum 1,5m
- Natural ventilation of all areas
- A/C public areas not operational this year
- Posters/leaflets published around the house, with hygiene rules that have to be followed
- Hand disinfection stations
- Elevator use only from one room per time
- Regularly cleaning of all high frequency touch points
- On going staff training
- Staff use of PPE at all times
- Hand wash frequently
- Avoid touching your face
- In case you do not feel well, inform us immediately



Feel safe by us.....

Reception

- Simple & fast check-in / check-out procedures
- Randomly temperature measurement
- Contactless credit cards payments
- Invoices sent within 24h by e-mail
- Personal data collection in respect of GDPR regulation for national health protection
- WhatsApp concierge service
- Hand disinfection station
- Disinfected room key cards, tablets, pens, etc.
- Complimentary Personal protective equipment kit (PPE)
- Check out 11:00am
- Check in 15:00pm



Feel safe by us.....
Guest Room

- Room before check in will be 24 hours empty
- Deep cleaning, disinfection and ventilation of all guest room after departure
- Room cleaning on request
- A/C disinfection after departure
- Steam disinfection for all fabric equipment
- In room decoration items will be removed (extra pillows, covers, bathrobes, etc)
- Complimentary welcome goodies based on room type
- Removal of shared objects for multiple use, such as menus, magazines, etc
- Installing a disposable cover on the TV remote control and air conditioner controls



Feel safe by us.....

Dining

- Breakfast - Dinner on buffet style
- Selection will be adjusted on COVID-19 limitations and regulations. Focusing in option of individual portions
- Hand disinfection stations
- Chair and table disinfection after use
- Further to HACCP application, extra disinfection implementation
- Reservation might be needed
- Digital menu (QR code)
- Staff PPE equipment
- Distance between tables 1.80m





Feel safe by us.....

Pools - Entertainment

- Disinfection of sun beds after use
- Swimming pools minimum distance of umbrellas 4m
- Water recirculation, chlorine, PH measurement every 4h
- One bather every 4sqm
- Open air Gym with a maximum of 2 guest a time. Regular disinfection
- Minimum entertainment/activities in order to avoid overcrowded
- Only outdoor entertainment/activities based on weather conditions
- Spa not operational this year



Feel safe by us.....

Staff

- Staff trained to new safety and hygiene protocols (Prevent of Spread of Infection)
- Staff wearing protective masks, hand gloves
- Procedures for staff who shows symptoms of the disease
- Procedures for temperature measuring for the staff
- The staff entitled to disagree for a customer showing disease signs to use a certain facility or enter a common area
- New procedures for staff behavior

We are ready..

Are you ready to feel Summer Vibes..

